



## Office of the Registrar General update

Dear colleagues

Firstly, we hope you, your families and your colleagues are well.

Over the past two months, the NSW Government has released a number of new processes and guidance notes on handling land transactions during the COVID-19 situation. These include:

- the COVID-19 residual lodgment process, which allows paper instruments to be sent to NSW Land Registry Services (NSW LRS) in PDF format, and
- guidance notes on electronic signing for land dealings and plans.

Please find more information below. Please also see details on the relocation of NSW LRS lodgment office to Liverpool Street in July 2020, two customer surveys covering the future of digital survey plans in NSW, and NSW LRS's 2020 customer survey. Your feedback will help us continuously improve NSW's land title system.

Please [contact us](#) if you have any issues or questions we can help you with during this time.

Kind Regards

Jeremy Cox

NSW Registrar General



### ***Reminder: Cooling off warning notices***

From 1 June 2020, residential sale of land contracts must include the new form of warning notice relating to cooling off rights prescribed by *Schedule 5, Form 1 of the Conveyancing (Sale of Land) Regulation 2017*.

[More information](#)



### ***Lodgment during the COVID-19 pandemic***

The Registrar General has approved a temporary lodgment process known as “COVID-19 residual lodgment”. This process allows paper instruments to be sent to NSW Land Registry Services (NSW LRS) in PDF format.

[More information](#)



### ***NSW Land Registry Services customer feedback survey***

NSW LRS has released its annual customer feedback survey. Your feedback helps build useful services for the industry and identify areas within the business that NSW LRS can improve on. The survey will close at midnight on Friday, 5 June 2020. All responses are anonymous and it takes around 5-10 minutes to complete.

[Take part in the survey](#)



### ***NSW LRS lodgment office to relocate to Liverpool Street***

In July 2020, NSW LRS will be relocating the lodgment office on 1 Prince Albert Road, Queens Square, to Level 30, 175 Liverpool Street, Sydney. The new location is at the southern end of Hyde Park, opposite the Anzac Memorial and close to Museum Train Station.

[More information](#)



### ***COVID-19: Executing instruments and plans***

Temporary arrangements have been introduced to allow paper land dealings, instruments and plans to be signed electronically while COVID-19 restrictions are in place. Please visit [our website](#) for guidance notes on these arrangements.

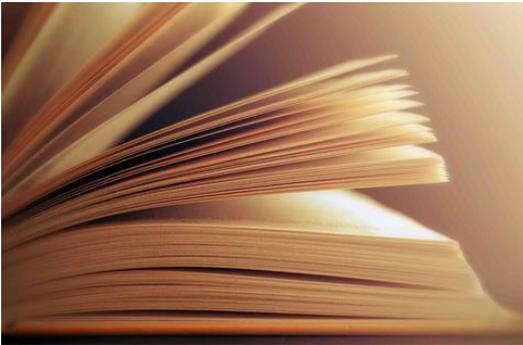
[More information](#)



### ***Access 3 million digital land title records online for free***

The NSW Government and NSW LRS recently completed a digitalisation project for over 3 million paper land title records, dating back several centuries to the early days of NSW colonisation. This provided access to free records, which can be viewed and downloaded from the [Historical Land Records Viewer](#).

[Channel 9 news story](#)



### ***Model Operating Requirements & Model Participation Rules V6***

The proposed amendment to the VOI regime requiring Subscribers to first apply the VOI standard prior to utilising reasonable steps will no longer form part of MPR Version 6 and the take-effect date is no longer 2020. ARNECC's statement has further information.

[ARNECC statement](#)



### ***Sympli goes live with transfers in NSW***

The Chief Commissioner of State Revenue and Registrar General have approved Sympli to lodge transfer documents in NSW, including the ability to pay transfer duty to Revenue NSW.

[More information](#)



### ***NSW LRS digital plans survey***

Registered Land Surveyors: Please take part in the NSW LRS survey to test a series of [case study examples](#) for digital plans. Your valuable input will help co-design a solution for the survey profession. It will take approximately 15 minutes to complete.

[Take part in the survey](#)



### ***Digital survey plans update***

Stay up-to-date with the latest news on the digital survey plans project by subscribing to the email update. The update features useful information on landXML backcapture and hybrid capture-on-demand.

[Subscribe](#)



### ***eConveyancing statistics***

In April 2020, 98 per cent of mainstream dealings in NSW were lodged electronically. Please visit our statistics page for detailed information on all lodgments.

[Statistics page](#)



### ***All COVID-19 updates***

Please visit our website for useful information and guidance notes on business continuity for NSW land transactions under the current situation.

[More information](#)



## ***Contact us***

Please contact us if you have any feedback on NSW LRS and/or Electronic Network Lodgment Operators (ELNOs) that you have not been able to resolve directly with them.

[Contact us](#)