



Office of the  
Registrar General



## Office of the Registrar General update

Dear colleagues

Over the last ten years, off-the-plan contracts for sale have increased tenfold. Changes to off-the-plan regulations boosting existing protections for purchasers are expected to commence on 1 December 2019. Information on how to prepare for these changes can be found below. Meanwhile, in other news, a second electronic lodgement network operator is now live in NSW; we have updated the national mortgage form; and 95 per cent of possible dealings were lodged electronically in NSW last month. This, and more, can be found below in our monthly newsletter on the NSW land title system. If you have any feedback or questions, please don't hesitate to call or [email](#) us.

Kind Regards

A handwritten signature in blue ink, appearing to read "Alex".

Jeremy Cox  
NSW Registrar General



### **Second operator commences in NSW**

Sympli, Australia's second Electronic Lodgment Network Operator, has now commenced in NSW. Sympli is already operational in Victoria and Queensland. In NSW, Sympli has started offering mortgages, discharge of mortgages and consents. It plans to offer a full suite of dealings in NSW by the end of the year.

[Sympli in NSW](#)



### **Commencement of off-the-plan reforms**

New requirements for off-the-plan contracts are expected to commence on 1 December 2019. The Office of the Registrar General has published details of the changes, as well as the mandatory Disclosure Statement form that must be attached to off-the-plan contracts when the new laws come into force.

[More information](#)



### **Updated National Mortgage Form**

We have updated the NSW Information Sheet accompanying the National Mortgage Form to note that the mortgagor's signature on the counterpart copy of the mortgage retained by the mortgagee is not required to be witnessed if the mortgage is being lodged under section 56(1A) of the *Real Property Act 1900*.

[NSW Information Sheet](#)



### **NSW Government response to IPART review**

The NSW Government submitted a response to IPART's review of the pricing regulation of electronic conveyancing services in NSW. The first part of this response focuses on market structure, competition and interoperability. The second part focuses on Revenue NSW charges to ELNOs.

[NSW response](#)



### ***NSW LRS quarterly performance***

NSW LRS must meet service level standards subject to financial penalties, such as covering timeliness and availability of core registry services and systems. The ORG publishes a high-level summary of each quarterly report.

[NSW LRS performance](#)



### ***eConveyancing statistics***

In September 2019, 95% of mainstream dealings in NSW were lodged electronically. Please visit our statistics page for more detailed information on all lodgments.

[Statistics page](#)



### ***Contact us***

Please do not hesitate to contact ORG should you have any feedback on NSW Land Registry Services and ELNOs that you have not been able to resolve directly with them.

[Contact us](#)