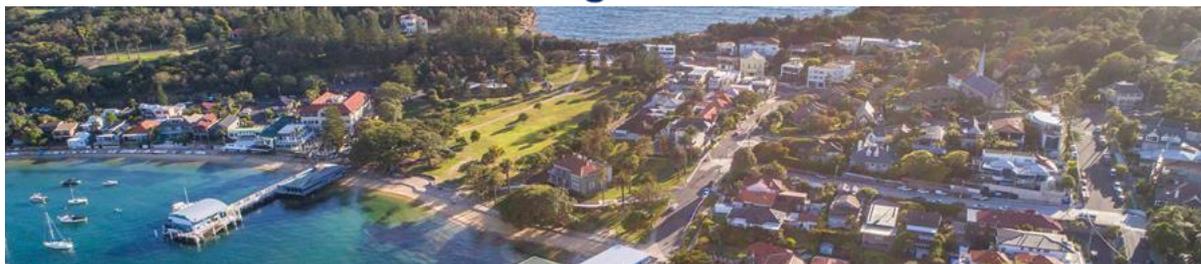




Office of the
Registrar General



Office of the Registrar General update

Dear colleagues

We hope you are well.

With the rise again of COVID-19 case numbers in NSW, we would like to remind you of the temporary 'COVID-19 residual lodgment' process, which allows paper instruments to be sent electronically to NSW Land Registry Services (NSW LRS).

We have also included below some useful direct numbers to NSW LRS, which have been updated following the move of NSW LRS's lodgment office. A big, exciting reform for this year is transitioning from paper to digital survey plans—we would value your thoughts by completing a new [survey](#) on deposited and strata plans. Fair Trading has also released information on CPD points reduction for conveyancers.

Please continue to [contact us](#) if you have any issues or questions we can help you with.

Kind Regards

Jeremy Cox

NSW Registrar General



NSW Land Registry Services new contact numbers

Due to the recent relocation of the NSW Land Registry Services Lodgment Office, some contact numbers have been replaced.

[New contact details](#)



CPD points reduction for conveyancers

Conveyancers looking to renew their licence between 1 May and 31 December 2020 will only be required to have completed four CPD points in the preceding 12 months.

[See the CPD guidelines](#)



Mainstream dealing exceptions waiver

The updated mainstream dealings exceptions waiver applies from 1 July 2020. The Registrar General has extended most exceptions until 30 June 2021. The exceptions that have lapsed are those that were in place due to technical limitations that have been resolved. New exceptions have been introduced to address technical limitations affecting withdrawals of caveats.

[Waiver](#)



Office of the Registrar General website improvements

We have been working on our website to improve our user experience. The changes include improvements on our website navigation by adding a drop-down capability for immediate access to all pages from anywhere on the website, ability to filter news items by topic, typography redesign to improve readability and more.

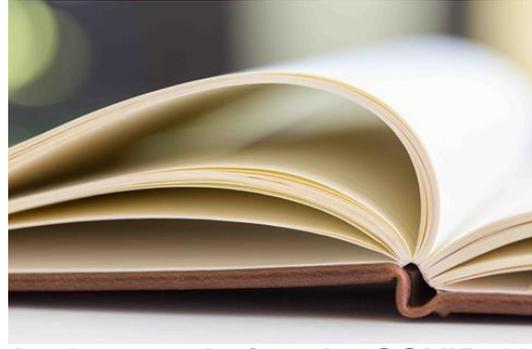
[See the improvements](#)



Help us re-imagine Deposited & Strata Plans

If you interact with Deposited or Strata Plans, please complete this NSW Land Registry Services online survey. Your feedback will help us improve NSW plans so they better meet your needs.

[NSW LRS online survey](#)



Lodgment during the COVID-19 pandemic

Subscribers are reminded that a temporary lodgment process known as 'COVID-19 residual lodgment' is available. The process allows paper instruments to be sent electronically to NSW Land Registry Services in PDF format.

[More information](#)



All COVID-19 updates

Please visit our website for useful information and guidance notes on business continuity for NSW land transactions under the current situation.

[More information](#)



Contact us

Please contact us if you have any feedback on NSW LRS or Electronic Network Lodgment Operators that you have not been able to resolve directly with them.

[Contact us](#)