



Finance,
Services &
Innovation

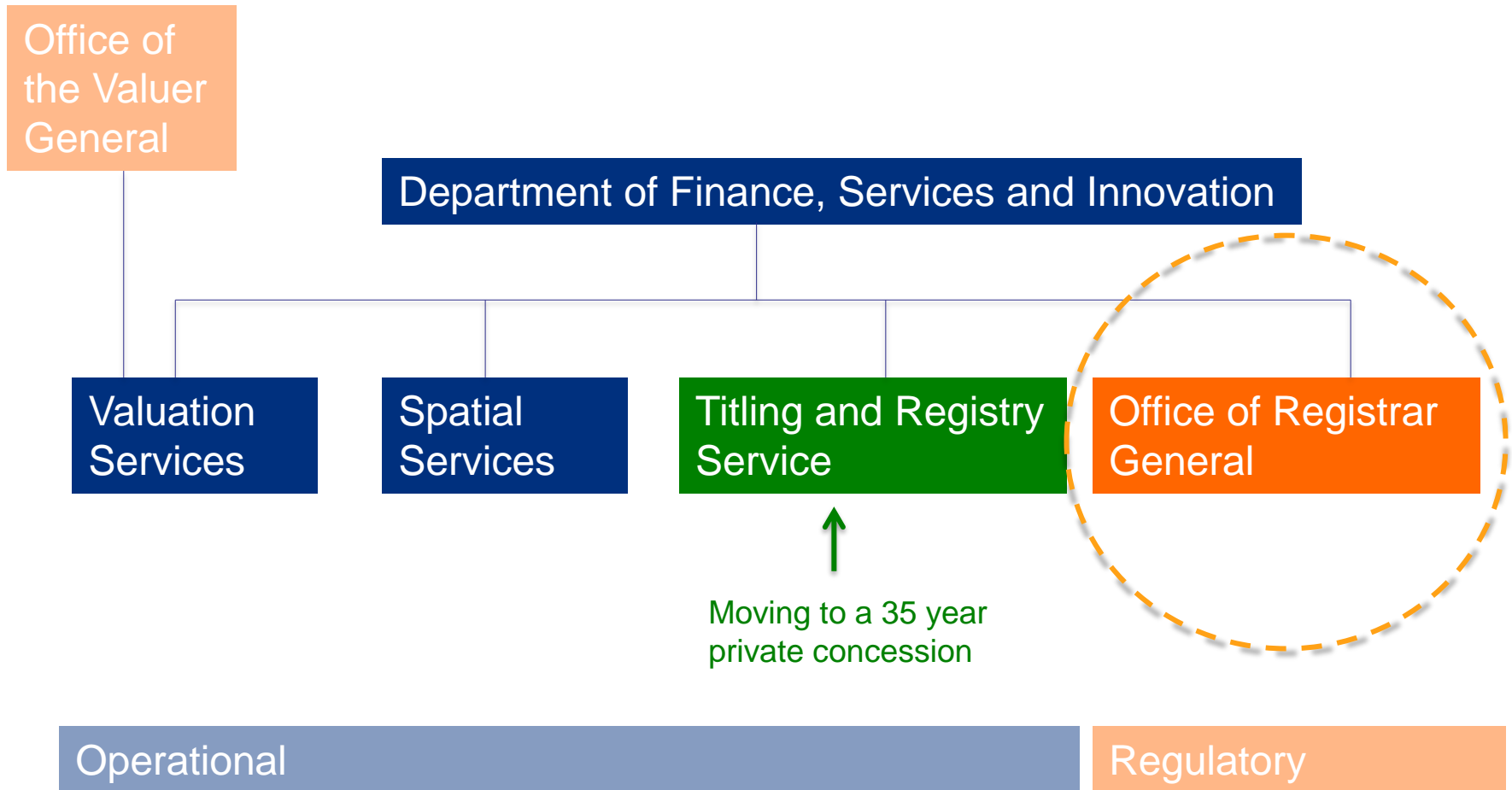
New South Wales Office of the Registrar General

Surveyors Liaison Meeting

23 March 2017

www.finance.nsw.gov.au

On 1 July, LPI was separated into four separate organisations



ORG is a regulator, policy adviser and litigator, working to ensure the security of NSW's land title system

- Ensure the accuracy and integrity of the State cadastre as a basis for defining the legal extent of land title
- Resolve boundary disputes by providing an independent determination of boundary location



- Ensure maintenance of public confidence in the NSW land title system
- Manage the Concession and ensure the Operator meets its obligations and KPIs
- Allow the operator room for innovation and greater efficiency

- Lead consultations with stakeholders on an appropriate timetable for e-conveyancing
- Contribute to the regulation of the national system
- Drive digitalisation of other related documents

- Participate in and support policy changes
- Administer the TAF and conduct litigation on TAF claims

Some of the controls to manage issues raised by stakeholders

Issue	Examples of controls
Prices	Annual increases for core services (those LPI is currently doing) capped by CPI
Knowledge	Performance indicators with penalties attached to under-performance (services at least at today's standards). Four year guarantee for LPI staff. Training requirements.
Data integrity	Data must stay in Australia. Daily back-up. ORG copy. Operator is a standalone entity. Certified security.
Privacy	No change. Operator subject to Commonwealth and State privacy legislation. The register will also be public and searchable, as it is today
Visibility of data	ORG access to LPI data. Strong quality assurance regime (eg regular and ad hoc audits and extensive reporting requirements)
Foreign ownership	Comply with Commonwealth legislation. Operator must be a stand-alone business, with resources separated from rest of its business
Torrens Assurance Fund	No change. State guaranteed of title continues
Surveyors copyright	No change. Surveyors continue to claim copyright
Fraud and errors	Operator liable if underinvesting in systems and staff training. Penalty regime and KPIs. Audits, reporting and ORG administrative reviews
Splitting 'cadastre' agencies apart	Service level agreements (as exist now) set standards for collaboration between operator, Spatial and Valuation services and other agencies

We're preparing for the operator

'Operationalising' the deed

Testing systems and processes

Building regulatory culture and growing capability

Settling service level agreements with councils and other agencies

Seeking stakeholder feedback on our regulatory role

