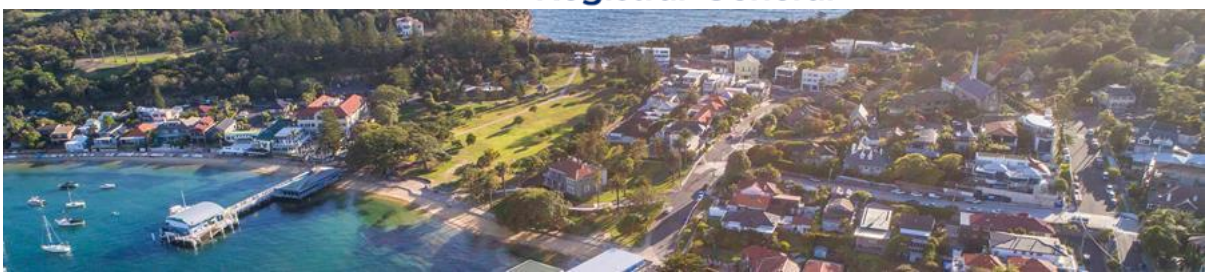
Office of the Registrar General



Office of the Registrar General update

Dear colleagues

We are working with our network partners including NSW Land Registry Services (NSW LRS) and Electronic Lodgment Network Operators to ensure minimal disruption from the coronavirus on land transaction services provided in NSW. Please refer to our website for further information.

Last year the Office of the Registrar General and Surveyor General commissioned Grosvenor to explore why uptake of digital plans had remained low. Grosvenor has now delivered its final digital survey plans review report. Grosvenor has made recommendations on a more effective approach to work with industry on a successful transition to paperless digital survey plans.

For more detail on dates for releasing new electronic dealings please visit our schedule of eDealings page. NSW's next big release is in May 2020 and we plan to have all remaining paper dealings—around the last 10 per cent—available to be lodged electronically by October this year. We'll continue to provide updates on this page.

Please also see news on a new digital plan validation service, and a survey about electronic leases. Your feedback is very important in helping us improve the services made available to you.

Please contact us if you ever have any issues or questions we can help you with. In the meantime, we hope you and your teams stay well.

Kind Regards
Jeremy Cox
NSW Registrar General

Coronavirus COVID-19 update

Please visit our website for information on business continuity for NSW land transactions under the current COVID-19 threat. We will update this page with new information as it comes in.

More information

Survey about electronic leases

The Office of the Registrar General is seeking industry views on electronic leases (eLeases). Please provide your feedback by completing the survey.

Complete survey

Digital survey plans independent report

Grosvenor has delivered its final report, which outlines stakeholder feedback on ‘pain points’ with the current approach, and recommends how we can reframe our approach to work with industry on an effective transition to paperless digital survey plans.

More information

New Digital Plan Validation Service launches

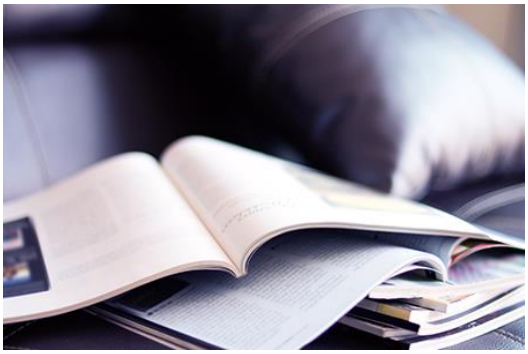
NSW LRS has launched its new Digital Plan Validation Service. This allows surveyors to check digital plans online for compliance with over 20 surveying rules, regulations, and requirements, by uploading LandXML files into the electronic plan lodgment and validation system, ePlan.

More information

Schedule of release of residual documents

This schedule provides information on what dealings will be available electronically in May 2020.

Schedule of eDealings



Next steps with draft MORs and MPRs version 6

Thank you for providing feedback on the draft MOR and MPRs v6. In the next two months, ARNECC will consider all feedback to inform the final version of these updated documents. If you would like further information on the process please don't hesitate to contact us.

More information

eConveyancing statistics

In February 2020, 96 per cent of mainstream dealings in NSW were lodged electronically. Please visit our statistics page for detailed information on all lodgments.

Statistics page

Contact us

Please do not hesitate to contact us should you have any feedback on NSW LRS and/or Electronic Network Lodgment Operators (ELNOs) that you have not been able to resolve directly with them.

Contact us

Office of the Registrar General
McKell Building, 2-24 Rawson Place, Sydney NSW 2000